

Profile

Jens Staab

Diplom Informatiker

(Master of Science)

Employee and Freelancer

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Born: 1967

City: Frankfurt am Main

Focus

- ⌘ Financial Management (Budget Planning, Business Case Review)
- ⌘ Regulatory Requirements/Data Protection/Internal Policies
- ⌘ Operational Risk Management IT
- ⌘ Business Continuity Management and Disaster Recovery
- ⌘ IT Architecture- and Infrastructure planning
- ⌘ Project Management/Reporting
(Excellent: Excel, MS Access, SharePoint)
- ⌘ IT Security: Security Monitoring, Identity and Access Management, Security Architecture
- ⌘ Move Management: Data centers and applications
- ⌘ Floor planning/Moves of Employees and Workplaces

Education

1997 Betrieblicher Datenschutzbeauftragter
(Certified Data Protection Officer)

1998 Diplom Informatiker (Master of Science)

2013 ITIL v3 Foundation

Freelancer Since August 1st, 2005

Language English, German (native)

Experiences

- ⌘ Financial- and Headcount Management
- ⌘ Chief of Staff/Budget Planning/ Project Management
- ⌘ Floor Management/-Planning/Cost planning
- ⌘ IT-Architecture and Infrastructure planning
- ⌘ Security Architecture and Identity Access Management
- ⌘ Team lead/Annual discussions
- ⌘ Operational Risk Management IT (MaRisk, MAS, SoX)
- ⌘ Business Continuity Management and Disaster Recovery
- ⌘ Internal Policies Management, Review, Implementation
- ⌘ IT Audit analysis and solutions
- ⌘ Planning and setup User Help Desk

Brief overview

05/2018 - today	Risk Manager (Starting as internal) Deutsche Bank AG
01/17 – 04/2018	Digitalization of Branches Deutsche Bank AG
10/2015 – 12/2016	Identity and Access Management and Vendor Risk Management Deutsche Bank AG
04/2016 – 09/2015	eDiscovery - Investigation Deutsche Bank AG
10/2011 – 03/2015	Business Management/Headcount Management – COO Reporting Deutsche Bank AG
06/2009 – 09/2011	Business Case Management – Assessment and preparation Deutsche Bank AG
01/2008 – 05/2009	Move of Data Centers– Infrastructure and applications Deutsche Bank AG
01/2007 – 12/2007	Refurbishment of Taunusanlage (Twin towers) – IT Infrastructure Move Deutsche Bank AG
07/2006 – 12/2006	Security & Quality Management – Assessment and support Deutsche Bank AG
05/2006 – 06/2006	Business Continuity Manger – Assessment /P&L and internal allocation Deutsche Bank AG
01/2006 – 06/2006	Business Continuity Manger – Definition and creation of BCM and DR policies and score cards Toyota Financial Services
06/2005 – 03/2006	Project manager - Technical assessments /IT Audit cross-checking Deutsche Bank AG
01/2004 – 06/2005	Project- and Business Continuity Manger – IT-Security and Continuity Deutsche Bank AG
06/2001 – 09/2003	Project manager: Board of Directors – Setting up two data centers, definition and implementation of IT security Deutsche Bank AG
12/1999 – 05/2001	IT-Architect/System Engineer – IT Security and support Deutsche Bank AG
07/1999 – 11/1999	System Engineer – Support and development Commerzbank
04/1998 – 06/1999	IT-Architect/System Engineer – Architecture, support and education Fraunhofer IGD – Diplomarbeit (Thesis)

Overall Experience

Heute- Deutsche Bank AG, Eschborn
05/18 Safety & Soundness

Role Risk Manager

- Tasks
- Setup of an overall reporting module based on „Golden Sources“ to build a common reporting module.
 - Risk reporting: Audit, Self Identified Issues
 - Headcount Reporting: HC/FTE-Reporting
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Setup a central database interface to be able to report to senior management as an ‚ad hoc‘ reporting. Therefore is was setup as a correlation engine between MS Access, Excel, SharePoint and internal repositories without programming to do not hurt internal policies..

04/2018 - Deutsche Bank AG, Eschborn
01/2017 End User Production - Digitalization of Branches

Role Project Manager

- Tasks
- Phase I: Digitalization of branches based on the new video rollout concept
 - Setup of 8 new facilities so call ‘Regional Product Centres’
 - Closing of app. 200 branches
 - Business Case Management and budget evaluations
 - Setup of a reporting database engine to support the senior management level (Reporting Engine: correlation MS Access, Excel, internal repositories)
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Scope within Safety and Soundness - End User Production was in one hand the new video rollout and the closing of branches. In the other hand starting a repatriation project which underlies a NDA.

The objective of my role within End User Production was to support the internal units to implement a reporting database engine to handle the daily work (tracking on demand of financials). The reports were also used as a basis for senior management reports and business cases and respective decisions.

12/2016 - Deutsche Bank AG, Eschborn
10/2015 Identity Access Management (80 %)
Vendor Risk Management (20%) (2 Projects: Allocation: 80/20)

Role Identity Access Manager and
Vendor Risk Manager

- Tasks
- Analysis of Risk Management assessments for data centers and supporting of the solution based on the raised findings and cross-checking to the regulatory requirements.
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- Setup the questionnaire and 1st, 2nd and 3rd level support aiding the completion of the questionnaires.
- Setup the Identity and Access Management Concepts and the process (Authentication, authorization, recertification) as evidence to Audit
- Solving the ECB Audit Issues for Identity Access Management
- Setup of a reporting database engine to support the senior management level (Reporting Engine: correlation MS Access, Excel, SharePoint, internal repositories)

Scope within Identity Access Management was to implement a solution to solve the ECB Audit Issues, setup a questionnaire and supporting the Application Owner by finalizing the questionnaire, As well as implementing a global Identity and Access process into the existing processes.

The objective of my role within Vendor Risk Management was to support the vendor risk assessments for all data centers globally and to implement a reporting database engine to handle the daily work (tracking on demand). The reports were also used as a basis for senior management information and respective decisions.

09/2015 - Deutsche Bank AG, Frankfurt
04/2015 eDiscovery

Role High Profile Case Manager

- Tasks
- Coordinate/Assess/Support high profile cases
 - Forensic analysis and verification of delivered data
 - Coordination and procurement of all Information which had to be delivered to state prosecution/internal lawyers
 - Quality assurance of delivered data (4-Eyes Principle and process)
 - Definition and improvement of necessary processes

Scope of the project was the internal coordination and provision of documentation requested by internal lawyers and state prosecutors. Verification of data delivery according to internal policies and legal requirements.

03/2015 - Deutsche Bank AG, Frankfurt
10/2011 Business Manager

Role Business Manager/Headcount Manager/Floor Manager

- Tasks
- Project analysis of data centers: Capacity and costs
 - Vendor Management (Cost analysis of fixed price, time and material, Managed Services)
 - Business Case Management (business case review/cost analysis/reporting)
 - Headcount Management (> 1200 Persons)
 - Floor-space Management (> 750 Workplaces)
 - Move coordination/-planning/cost planning

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- Headcount Management, COO reporting (management reporting)
 - Access authorization
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The aim of the project was to review and manage the internal and external headcounts, managing of floor space and internal moves of employees as well as the transparency of costs. Generated reports had to be delivered to the business COO on a monthly basis.

09/2011 - Deutsche Bank AG, Frankfurt
06/2009 Business Case Management

Role	Business Case Manager
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| Tasks | <ul style="list-style-type: none"> • Review of business cases • Financial analysis of business cases • Business case assessments in reference to the P&L • Assessments of business cases and support in creation • Monthly reporting to the steering committees |
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The aim of the project was to review the business cases, if aligned to Finance requirements. It had to be ensured, that the business cases were complete and reflected in the P&L.

05/2009 - Deutsche Bank AG, Frankfurt
01/2008 System moves within the data centers Part II

Role	Project manager
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| Tasks | <ul style="list-style-type: none"> • Project Management and coordination of mile stone plans • Planning and coordination of moves in data centers • Preparation of milestone plans • Execution and supporting of moves • Preparation of service design documents in cooperation with the departments • Assessments of compliance against security standards • Review of IT Audit requirements |
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The aim of the project was the preparation of moves within the data centers and the respective coordination as a basis. In preparation, service designs had to be created. The moves had to be performed based on the service transition requirements in cooperation with the application owners.

12/2007 - Deutsche Bank AG, Frankfurt
01/2007 Building cleaning of Taunusanlage (Twin towers) Part I

Role	Project manager
Tasks	<ul style="list-style-type: none"> • Project-Management and coordination • Planning and coordination of moves within the datacenters • Preparation of milestone plans • Execution and supporting of moves • Preparation of service design documents in cooperation with the respective departments • Assessments of compliance in regards of existing security standards • Review of IT Audit requirements

The aim of the project was the preparation of move plans within the data centers and respective coordination upfront. In preparation, service designs had to be created. The moves had to be performed based on the service transition requirements in agreement with the application owners.

12/2006 - Deutsche Bank AG, Eschborn
07/2006 Security and Quality Management

Role	Senior Security Manager
Tasks	<ul style="list-style-type: none"> • Project Management and coordination • Security assessments • Coordination of external vendors • Preparation and planning of security checks • Review of IT Audit issues to be solved

The aim of the project was to review the internal security standards. After analysing, more security rules had to be developed and adopted to be able to raise the security posture within the environments.

06/2006 - Deutsche Bank AG, Eschborn
05/2006 Business Continuity Management

Role	Business Continuity Manager
Tasks	<ul style="list-style-type: none"> • Preparation of templates and score cards for Business Continuity Management and Disaster Recovery • Review of the controls at external vendor sites • Perform disaster recovery-tests • Review of vendor compliance of in respect of the Deutsche Bank AG policies

The aim of the project was to review the compliance to internal policies, prepare the vendor for testing and to perform the test.

06/2006 - Toyota Financial Services
01/2006 Business Continuity Management

Role Business Continuity Manager

- Tasks
- Preparation of templates, documentation and score cards for Business Continuity Management and Disaster Recovery
 - Performance of risk analysis based on rate cards
 - Preparation of disaster recovery-tests
 - Establishing the BCM-Life Cycle and adoption of the standards
 - Analysing the results
 - Implementation of a BCM and DR policy as master guideline
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The aim of the project was to establish new Business Continuity Management and Disaster Recovery policies. Enabling the company to control downtimes and to be prepared for malfunction within the IT Infrastructure. In addition, the business had to implement emergency workplaces in case of a disaster e.g. network or infrastructure collapse.

03/2006 - Deutsche Bank AG, Eschborn
06/2005 Coordination of vendors/Analysis of IT Audit reports

Role Project Manager (Technical Governance/Audit Resolution Task force)

- Tasks
- Preparation for implementing solutions to solve IT Audit issues
 - Implementation of processes to solve IT Audit issues
 - Technical governance based on KWG, §25 a, MaRisk
 - Coordination of vendors
 - BaFin (Federal Financial Supervisory Authority in Germany) reporting based on system analysis
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The aim of the project was to capture all IT Audit related requirements. The results had to be analysed and correlated to a structured report. It had to be ensured, that the implementation of the solutions to the Audit issues were addresses and the reporting structure to be defined for the standard monthly reporting to BaFin.

06/2005 - Deutsche Bank AG, Eschborn
05/2004 Business Continuity Management Branch Rollout – Part 2

Role Business Continuity Manager

- Tasks
- Planning and performing of business continuity requirements

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- Analysis and documentation of measures within the branch rollout, changing from OS2 to Citrix Meta Frame.
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The aim within the same project as below was the full coverage of the Business Continuity Management measures, the preparation and reviewing of concepts as well as Disaster Recovery tests to ensure the functionality of applications after fail over and fail back.

04/2004 - Deutsche Bank AG, Eschborn
01/2004 Security Management Branch Rollout – Part 1

Role	Project Manager Security
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| Tasks | <ul style="list-style-type: none"> • Analysis of the established security procedures of future planned applications • Reconciliation of the security procedures together with the involved parties • Review of the security standard in respect of the internal policies • Cooperation with IT Audit to be best-prepared for the setup of new applications |
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The aim of the project was to review the environment in respect of the internal IT Security standards. The new architecture was reconciled with IT Audit to be prepared to bring up new applications within the branch environment.

09/2003 - Deutsche Bank AG, Frankfurt
06/2001 Board of Directors

Role	Project manager
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|-------|---|
| Tasks | <ul style="list-style-type: none"> • Responsible for the implementation of two dedicated data centers • Design and implementation of the Active Directory domain structure • Product negotiation with vendors • Implementation of an help desk (1st-, 2nd- and 3rd-Level-Support) for the Board of Directors and establishing the necessary SLAs • Implementation and programming of a web-based Security Monitoring-solution on the basis of the database system (Event-Monitoring/Intrusion Detection-Monitoring) • Implementation of a Microsoft Cluster Solution • Implementation of a complex SAN solution (high secure area) |
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The aim of the project was to administer a high secure data center solution based on two locations for the Board of Directors as well as the implementing a supporting structure (dedicated help desk).

05/2001 - Deutsche Bank AG, Eschborn
12/1999 IT-Architecture (Secure Operating System and Hardened Builds)

Role System Engineer

- Tasks
- Implementation of security concepts and processes
 - Implementation and planning of secure IT-Architectures
 - Implementation and administration of high secure and high availability solutions
(SAP Amadeus, SAP B2B-Server, Lotus Notes Pump)
 - Software packaging (NetInstall 4.2, Codeserver)
 - Development, implementation and testing of recovery strategies within data centers
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The aim of the project was the development, the implementation and testing of high secure systems, operational concepts and processes. Establishing operational processes within the data centers and the document the implementation process to ensure that all applications running on hardened builds are always available.

11/1999 - Commerzbank, Frankfurt (CSK Kaisha)
07/1999 3rd-Level Support (Trader)

Role System Engineer

Tasks

- Supporting traders using a proprietary solution within Commerzbank (MIPS on SUN Solaris)

The aim of the project was to support all traders (2nd and 3rd level) that were using the proprietary solution called MIPS running on SUN Solaris.

06/1999 - Fraunhofer Gesellschaft (IGD), Darmstadt
04/1998 IT-Architecture/Trainings

Role IT Architect/System Engineer

Tasks

- Planning, implementation and administration of Microsoft networks in heterogenic areas (Sun Solaris, Linux, AIX, Hewlett-Packard)
- Implementing and leading several courses regarding the administration of Microsoft Servers in heterogenic networks
- Implementing and leading several courses in terms of the administration and high secure configuration of Microsoft Windows Server
- Implementing and leading courses on the subject of how to integrate Outlook within MS Exchange
- 1st-, 2nd- and 3rd-Level-Support (Help Desk)
- Supporting the higher management

The job was to support the whole heterogenic infrastructure and application environment within Fraunhofer (IGD – Institute for graphic computation). Developing and implementing new solutions between UNIX and Microsoft Windows Servers network security (LDAP, NIS etc.).
